

Qualified Providers Reflection

Think about the standards for “qualified providers” that apply to your case management agency.

Tip:

Ask your supervisor if you have any questions.

1. **What are the licensure, certification or other standards that your case management agency must meet?**
2. **What is the role of your case management agency in monitoring the qualifications of direct care providers?**
3. **What providers in your state have to be licensed, certified or meet other state standards?**
4. **What is the role of your case management agency in monitoring quality of services provided by direct case providers?**